

BellSouth.[®] Upholding the Bell[®] tradition of quality products



For over 100 years, the Bell Symbol and the names Southern Bell[®] and South Central Bell[®] have stood for uncompromised quality and excellence in the telecommunications industry.

BellSouth, as heir to the Bell Symbol and Bell trademarks, is continuing this tradition. So no matter what BellSouth product or service you're using, from wireless telemetry to cable television, and video conferencing to telemedicine, you can be assured you're getting the same Bell quality that people have been depending on since 1889.

 **BELLSOUTH**

*Telecommunications
Internet*

*Information Services
Directory Advertising and Publishing Services*

*Wireless Communication
Video Services*



About BellSouth

For the millions of BellSouth customers here in the Southeast and around the world, we offer the most advanced telecommunications products and services available. We're your one-stop source for everything you need and expect from premier communications company and technology leader. We realize that you do have a choice in whom you select to provide your local telephone service, and we thank you for choosing BellSouth. **The list of phone numbers below will be helpful when you need to do business with us:**

	RESIDENCE Toll Free	BUSINESS Toll Free M-F, 8 am - 6 pm	BELLSOUTH PAYPHONES Toll Free M-F, 9 am - 5:30 pm
Sales, Billing, Service If calling from a cellular phone or outside NC/BellSouth Territory	780-2355† 1+800+767-2355	780-2800† 1+800+919-2800	1+800+451-2646
Repair Service (24-hours/7 days a week) If calling from a cellular phone or outside NC/BellSouth Territory	611 1+800+642-0544	780-2222† 1+800+252-0803	1+888+233-345
TTY Users Only	1+800+251-5325		
24-hour Automated Customer Service	780-2500†		
Help Line - How To Use Services	1+800+448-1110	780-2800†	
To Conduct Business With BellSouth Online via the Internet	www.bellsouth.com	www.bellsouth.com	
To Purchase BellSouth Equipment	1+800+859-6936	1+800+782-7258	
To order BellSouth.net™ Internet Service*	www.bellsouth.net or 1-800-4dotnet	www.bellsouth.net or 1-800-4dotnet	
To order ISDN Service	1+800+858-9413	1+800+858-9413	
To order a BellSouth® MasterCard	1+800+789-9025	1+800+778-6851	
To order a BellSouth® Global Calling Card	1-800-BELLSOUTH (1+800+235-5768)	1-800-BELLSOUTH (1+800+235-5768)	
To order Cellular/Wireless Service	780-2355†	780-2800†	
National Directory Assistance National numbers: charges apply. Local numbers: the first five calls of each billing cycle are free.	411	411	
Telecommunications Center for Customers with Disabilities	780-2274† (TTY/VCO/HCO) 780-2273† (Voice)	780-2274† (TTY/VCO/HCO) 780-2273† (Voice)	

BELLSOUTH® RIGHTTOUCH® SERVICE

Our automated customer service system is available to residential customers 24 hours a day. Using RightTouch you can find out the amount of your last bill, find out the date of your last bill payment, arrange to pay your bills using MasterCard® or by mail, request a copy of your last bill, order calling services, order local telephone directories, or BellSouth Global Calling Card, suspend, restore or disconnect your entire service, and get information about how to use telephone services.

To use RightTouch service, dial **780-2500†** (Toll Free) and follow the simple directions. To access your account, you'll need your Personal Access Code (PAC) found in the Helpful Numbers section of your BellSouth phone bill, or the last four digit Social Security Number associated with your account.

Visa® is a registered service mark of Visa International. MasterCard® is a registered service mark of MasterCard International. All other marks contained herein are the property of BellSouth Intellectual Property Corp.

*Service may not be available in all areas.

†Please dial your area code before this number if you live in an area where 10-digit dialing is required.

OUR OPTIONAL CALLING FEATURES CAN HELP YOU MANAGE YOUR LIFE

(These services may not be available in all areas.)

Title	Feature Code	Description
Call Pickup	*51	To answer a ringing phone from a different line in a different part of your house.
Call Hold	*52	To place a call on hold from any phone.
Call Tracing ^{1,2}	*57	To start a trace of a harassing call.
Call Block ¹	*60	To block up to six numbers from calling.
Southern Bell [®] Call Selector ²	*61	To program up to six numbers with a distinctive ring so you'll know when "special calls" are coming in.
Preferred Call Forwarding	*63	To have your most important calls follow you.
Repeat Dialing ^{1,2}	*66	To automatically re-dial a busy number until you get through.
Call Return ^{1,2}	*69	To find out and call back the last number that called you.
Cancel Call Waiting	*70	To turn off Call Waiting.
Call Forwarding	72#	To turn on Call Forwarding.
	73#	To turn off Call Forwarding.
Anonymous Call Rejection	*77	Works with Caller ID to block calls from callers who block delivery of their name and number.
	*87	To turn off Anonymous Call Rejection when you're ready to accept "blocked" calls.
Three-way Calling ¹	Click It	Just click it, dial the number, and click again to get a third caller on the line.

¹ Available either through a monthly subscription or on a "per-use" basis for a nominal per use fee. If you don't wish to have access to these services, you may block them at no charge. Call your BellSouth Service Representative.

² These services can't be provided in all locations or on all types of telephone service and work only for calls dialed directly between customers where the service capability is available. Some calls may incur long-distance charges.

SERVICES FOR YOUR HOME

BellSouth offers an array of services for your home. You can get all the calling features you need, plus your local phone service, for one flat rate with the BellSouth[®] Complete Choice[®] plan. In addition, we offer wireless service, voice mail service, internet access service, operator services, and maintenance plans for the telephone wiring inside your home. Several calling plans are available to help you control the costs of your monthly phone bill. For more information about BellSouth's offerings in your area, contact your BellSouth Service Representative.

SERVICES FOR YOUR BUSINESS

BellSouth provides services designed especially for companies that need to control costs, increase productivity and better manage their telecommunications. The BellSouth Business ChoiceSM package includes a BellSouth Business PlusSM Calling Plan providing you with the largest expanded local calling area available, and a choice of up to five selected calling features. Additionally, we offer wireless service, voice mail service, internet access service, operator services and maintenance plans for the telephone wiring inside your business. Call your BellSouth Small Business Specialist for details.

NEED TO PAY YOUR BILL?

There are several options available to you.

1. Mail your check or money order to: BellSouth, P.O. Box 33009, Charlotte, NC 28243-0001.
2. Sign up for our free Automated Fund Transfer service and BellSouth will automatically charge your bank account for the amount of your monthly bill. You'll receive a notice telling you what the billed amount is and when it will be deducted.
3. BellSouth Service Representatives can provide the location of the nearest BellSouth Payment Agency. Call your BellSouth Service Representative for details.

BELL SOUTHWESTERN TELECOMMUNICATIONS CENTER FOR CUSTOMERS WITH DISABILITIES

BellSouth offers products and services for customers with visual, hearing, speech or physical disabilities. Customers with a disability, which prevents use of a directory, may apply for exemption from Local Directory Assistance charges. Customers with speech or hearing disabilities may be eligible for a reduction in BellSouth long-distance charges. For questions about accessibility, equipment, billing or repair, please call one of the following help-line numbers:

Customers who are deaf or speech-impaired:

* TTY/VCO/HCO: **780-2274†**
 From outside NC/BellSouth territory: **1+800+251-5325**

* Used with permission of the National Association of the Deaf.

† Dial your area code before this number if you live in an area where 10-digit dialing is required.

Customers who are able to speak:

Voice: **780-2273†**
 From outside NC/BellSouth territory: **1+800+982-2891**



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www.furmannet.net

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BellSouth Telephone Book from 2000 (Valid Through February 2001)

Image 1

BellSouth Upholding the Bell tradition of quality products.

Image 2

BellSouth Telephone Numbers

Image 3

Optional Calling Features