

VOICE MAIL



| Main Menu | |
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| Review Messages | 1 |
| Send Messages ² | 2 |
| Personal Options | 4 |
| Restart | 5 |
| Exit System | * |

| End of Message Options | |
|----------------------------------|------------|
| Replay | 4 |
| Envelope (date/time) | 5 |
| Forward (send copy) ² | 6 |
| Delete | 7 |
| Reply ² | 8 |
| Return a call ² | 8 8 |
| Save | 9 |

To send a copy of a message with an introduction:

- Record introduction
- When finished, press **#**
- Enter destination(s)
- To send, press **#**

To reply to a message

- Record reply message
- When finished, press **#**
- To send, press **#**

| Power Keys & Controls | | |
|--|---|---|
| Power Keys These controls are almost always available. | Playback Controls Use these controls while listening to messages. Most controls are also available while reviewing recorded messages. | |
| Help | 0 | Rewind 10 seconds 1 Play slower 4 |
| Finish/Skip | # | Rewind to beginning 1 1 Envelope information (time/date) ³ 5 |
| Skip current queue | # # | Pause 2 Play faster 6 |
| Cancel/Exit | * | Fast forward 10 seconds 3 Delete message ³ 7 |
| | | Fast forward to end 3 3 |

To send a voice message

- Record message
- When finished, press **#**
- (Optional) To replay message, press **1**
- To send, press **#**

| Destination Options | |
|---|----------|
| Enter destination number | |
| (Optional) To hear and select delivery options, press | 0 |
| To send, press | # |
| When finished sending to all destinations, press | * |

| Delivery Options | |
|---------------------------------|----------|
| Private | 1 |
| Urgent | 2 |
| Request Confirmation of Receipt | 3 |
| Future Delivery | 4 |

| | |
|------------------------------|----------|
| To send, press | # |
| To cancel, press | * |
| More options, press | 0 |
| For Receipt Confirmation | 1 |
| For Non-Receipt Confirmation | 2 |

¹ Requires Premium Voice Mail.

² Availability will vary based on your area.

³ Not available for Verizon Wireless Prepaid customers.

⁴ Not available while reviewing messages you have recorded but not yet sent.

Voice Mail may not be available in some areas. Not all Voice Mail features are available in all areas. Voice Mailboxes not set up within 60 days will be cancelled. Your Verizon Wireless Voice Mailbox is not password protected until you create a password by following the setup tutorial. Airtime and other charges will be incurred when using Voice Mail from your wireless phone. Mobile to Mobile Calling Minutes do not apply to Voice Mail retrievals; you will be charged to maintain your connection to Voice Mail. Verizon Wireless is not liable for missed messages or deletions of messages from your Voice Mail, even if you have saved them.

| Personal Options | |
|-------------------------|----------|
| Notification On/Off | 1 |
| Administrative Options | 2 |
| Greetings/Recorded Name | 3 |
| Notification Options | 4 |

| Administrative Options | |
|--|----------|
| General Options | 1 |
| Personal Operator Options ¹ | 2 |
| Fax Options ¹ | 3 |

| General Options | |
|--|----------|
| Password | 1 |
| Group Distribution Lists ^{2,3} | 2 |
| Prompt Levels | 3 |
| Message Review Options | 4 |
| Voice Mailbox Language (English/Spanish) | 5 |
| Autoplay On/Off | 6 |
| Call Back Options | 7 |
| Telephone Answer Language | 9 |

| Group Lists | |
|-------------|----------|
| Create | 1 |
| Edit | 2 |
| Delete | 3 |
| Names | 4 |
| Standard | 1 |
| Rapid | 2 |
| Extended | 3 |

| Greetings | |
|---------------------------------|----------|
| Personal Greeting | 1 |
| Extended Absence | 2 |
| Add Recorded Name | 3 |
| Caller-ID Greeting ¹ | 4 |